## Snakebite Awareness Training Concluding The Training and Getting Feedback

At the conclusion of the training, you should use one of the closing techniques described in Part 1 of this handbook to assess what the students have learned and determine who is eligible for graduation. Those that are not ready should be offered to take a few more training sessions to demonstrate they know and are able to do the learning objectives for your training.

Next, you should ask the participants to provide feedback and evaluate the effectiveness of the course and trainer. Feedback helps the trainer determine what changes to make in the course or presentation style for the next time.

Feedback and evaluation can be given through a rating system. Ask the participants to rate the following on a scale of 1-5, with 1 meaning needs a lot of improvement, 3 being ok or average, and 5 being excellent.

## <u>Trainer(s)</u>

- How satisfied were you with the level of instruction given? (1-5)
- How would you rate your instructor's delivery of the training? (1-5)
- How would you rate your instructor's communication skills? (1-5)
- 4. Was it easy to communicate with and ask questions of the trainer? (1-5)
- 5. Did your trainer meet your expectations? (1-5)

6. How would you recommend the quality of the training be improved? (no rating scale)

## <u>Training</u>

- 1. How satisfied were you with this training? (1-5)
- 2. How relevant was this training to your daily life? (1-5)
- 3. What did you like most about this course? (no rating scale)
- 4. What did you find most challenging about this course? (no rating scale)
- 5. How could the learning experience be improved? (no rating scale)
- 6. Did you like that the course offered a certificate upon successful completion? (1-5)
- How likely are you to suggest the training course for a friend? (1-5)
- 8. How satisfied were you with the length of each training session? (1-5)
- How satisfied were you with the length of the entire course? (1-5)

It is important that you record the key points that participants make during this evaluation section so that you can work on improving the next training you do.